

Terms & Conditions

- 1. Generally, we only take bookings for a minimum of 7 nights during the summer months and main school holidays, although if the cottage is not booked we will consider shorter durations. At all other times short breaks for a minimum of 3 nights are available.
- 2. Bookings made through our online booking system are provisional until confirmed by us.
- 3. A deposit of £100 per week is required to secure the holiday booking. The balance must be paid no later than 30 days before the start of the holiday.
- 4. Bookings made within 30 days of the arrival date must be accompanied by full payment.
- 5. Cancellation policy:
 - a. Full refund for cancellations up to 30 days before check-in.
 - b. If booked fewer than 30 days before check-in, full refund for cancellations made within 48 hours of booking and at least 14 days before check-in.
 - c. After that, 50% refund up to 7 days before check-in.
 - d. No refund due if less than 7 days notice is given.
- 6. Huntsman Cottages reserve the right to cancel or alter the booking arrangements, although we will only do this in extenuating circumstances. In the event of such cancellation we shall only be liable for the return of the monies received from you.
- 7. The number of people occupying the cottage must not exceed those booked. If this condition is not observed we reserve the right to refuse entry to the entire party.
- 8. A maximum of 2 well behaved dogs are welcome by prior arrangement, subject to the payment of an additional £20 fee per pet. Please ensure you disclose when making your booking.
- 9. Cottages are available from 3.00pm on the day of arrival and must be vacated by 10.00 am on day of departure.
- 10. On departure the property should be left clean and tidy and in a similar condition as you found it on arrival. Accidental damage or breakages of a minor nature will not normally be charged but the occupier will be liable for any damage over £10.
- 11. To the extent permitted by law, we accept no liability for any accident, injury, loss or damage sustained by any resident, their family, visitors, vehicles or personal effects, however cause.
- 12. Please refer to the Free to Book Privacy and Cookies policy for details of how we retain and use your personal data in line with data protection legislation. This is found at the bottom of the Booking Page or here, <u>Privacy Policy (freetobook.com)</u>